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From : Noel Khirsukhani <nkhirsukhani@availity.com>  
 Sent : Monday, August 20, 2007 10:23 AM  
 To : <ronaldbparks@hotmail.com>  
 Subject : Availity Migration

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 Inbox

Attachment : [WebinarTraining.pdf](#) (0.02 MB), [AvailityReportingDifferences.pdf](#) (0.04 MB), [Availity\\_sTelecommunicationProcess-BBS.pdf](#) (1.29 MB)

Hello Ronald:

Thank you for speaking with me this morning. As I mentioned, I will be your account manager throughout the migration process available to you at any time should you need assistance. The Availity/THIN Migration represents a step forward in the evolution of our organization as a true healthcare information exchange. There are several benefits that your organization may take advantage of with Availity including:

- **Availity Web Portal:** Your providers may access the Availity web portal at no charge to assist them in their administrative, financial, and clinical needs. By accessing Availity, your providers will be privileged to all real-time and batch transactions, a plethora of training options, customer support, and reporting capabilities. Additional products that are available include:
  - **CareRead** – healthcare ID card processing: [http://www.availity.com/services\\_careread.htm](http://www.availity.com/services_careread.htm)
  - **Care Profile** – electronic payer based medical records: [http://www.availity.com/services\\_careprofile.htm](http://www.availity.com/services_careprofile.htm)
  - **CareCost Estimator / CareCalc** (Payment Estimators): Detailed response provides patient responsibility - emulates a claim based on information available at the time of inquiry. Additional data elements can be added to the inquiry to enable “quick” claim submission (RTCA) while patient is present.
  
- **Real-Time Transactions:** Availity offers real-time B2B transactions for our vendors including:
  - 270 – Eligibility & Benefits
  - 276 – Claim Status
  - 278 – Authorization & Referral
  - 837 – RTCA – Real-Time Claim Adjudication
  
- **Batch EDI Transactions:** Availity offers the full suite of traditional EDI transactions
  - 837 (Professional & Institutional)
  - 835
  - 270, 276, 278
  
- **Comprehensive Payer List:** Commercial & Government –
  - The complete batch payer list at [http://www.availity.com/documents/edi%20guide/availity\\_edi\\_clearinghouse\\_health\\_plans\\_list.pdf](http://www.availity.com/documents/edi%20guide/availity_edi_clearinghouse_health_plans_list.pdf)
  - The complete list of web real-time payers at [http://www.availity.com/partners\\_healthplans.htm](http://www.availity.com/partners_healthplans.htm)

- **Vendor Partner Programs:** financial incentives and co-marketing activities may be available for vendors that qualify—contact your vendor account manager

As we agreed, **RONALD B. PARKS LLC** will target full migration of clients by **September 30, 2007**. I will ensure that our provider reps contact your providers letting them know of your deployment dates so that there is no confusion. In addition, I have attached some additional documentation that will help to ease the transition for you and your providers. Also, I will follow up this email with your Vendor Site Report that details which of your sites were auto-enrolled on the Availity platform.

Again, I apologize if there has been any inconvenience to your clients. Migrations are never easy, but we feel it will be better long term for our Vendor Partners like **RONALD B. PARKS LLC**.

Thank you again for your continued interest in Availity as your clearinghouse of preference. I look forward to the possibility of a mutually beneficial relationship with you.

Noel Khirsukhani, Vendor Representative

Availity, LLC


Call me at: (904) 470-4135

Or at: (904) 538-0208

Write me at: [nkhirsukhani@availity.com](mailto:nkhirsukhani@availity.com)

Visit us at: [www.availity.com](http://www.availity.com)



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