



Ronald B. Parks, LLC
5259 Zurich Place, NE
Albuquerque, NM 87111
ronaldbparks@hotmail.com www.billingmedical.com

Newsletter August 2010

We have not updated or added programs. There will be changes coming late this year. We will start on switching to the 5010 version of the ANSI 837 and 835. Most clearing houses will continue to accept the 4010 98 and 96A files. Users filing direct to a carrier may need to use the 5010 version by 2012, but I do expect the actual date to change. We will be ready by December 2011.

The ICD-9 diagnosis codes will be replaced by ICD-10. This will not be a major change as the format of the codes has not changed XXX.XX. You may be able to obtain an electronic version of ICD-10. I will convert your electronic ICD-10 file or you may enter the codes you will be using.

We are still working on adding HL7 support. We will create an interface to your EMR, Electronic Medical Record program on a case by case basis. It seems the HL7 support between EMR programs is plagued by version problems.

BACKUP:

- Create a system for backing up your computer and the MED programs.
- You should have an offsite backup solution.
- Do not rely on a single backup system.
- Have multiple backup devices.
- Replace your backup media on a regular schedule.
- Media may fail, zip floppies and USB drives do develop bad spots.
- Test your backup. (Restore your data onto another computer.)

Off Site Backup Recommendations:

- IBACKUP, www.ibackup.com. About \$15.00 per month. Backs up at night, very fast and secure, everything in the backup job is backed up.
- CARBONITE, www.carbonite.com. \$60.00 per year. Backs up during normal usage. Everything is not backed up every day.
- Mozy, www.mozy.com, \$60.00, similar to Carbonite.

- USB external drives, Tape Drives. One time cost for the drive and extra tapes. You need to rotate your backup drives or tapes. One complete backup set must be stored off site. A fireproof safe may not provide protection.

ANTIVIRUS:

- Obtain an antivirus program.
- Keep your antivirus system up to date.
- Run scans weekly.
- You should have an antivirus program on all computers.

Microsoft has developed a wonderful anti virus program. It is free and may be downloaded from Microsoft.com. Search for Microsoft Security Essentials. I have switched to this program. I can still recommend AVG, www.avg.com and Comodo, www.comodo.com. There are many excellent antivirus programs. A good antivirus program should not slow your Computer.

SPYWARE:

All computers with internet access need spyware detection and removal software. My favorite spyware program is SpyBot, www.safer-networking.org. Many antivirus programs contain spyware detection and removal. Run spyware scans. Keep your spyware software up to date.

SUPPORT:

Email support, ronaldbparks@hotmail.com is free. Short phone call questions are currently free. You may purchase extended phone support from my web site, www.billingmedical.com/orderpage.html

Remote Support:

We are using INSTANTVNC.EXE as our remote connection program of choice. You may download the program at www.billingmedical.com/download.html. Save INSTANTVNC.EXE on your desktop. You may sign up for a free remote connection account at www.logmein.com. I can connect to your computer over the internet. There may be a small charge for remote connection support. Send an email for detailed logmein.com instructions.

Visit my web site, www.billingmedical.com for up to date information and alerts. Send an email or call if you have questions about backup, antivirus, spyware and support.

Thank you,

Ronald B. Parks